Find Your Lucky Star.





CONTEXT

Marriott hotel group has just risen to become the largest hotel group in the world after acquiring Starwood in 2017. When full acquisition happened last year, Marriott were left with a significant challenge. How to revive and refresh brands that had long laid neglected in the Starwood portfolio. Rebuilding and rebranding all of the 9 acquired hotel brands with immediacy is not feasible. Marriott wanted a solution to create awareness and to start to generate a fresh perspective on their Sheraton brand with out immediately rolling out multi million dollar refurbishments.



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SOLUTION

A radical idea was required that was very "Non" Sheraton to begin to shake the market perception. A pre Christmas restaurant pop up was proposed with a significant difference. It encouraged guests to think with a whole new perspective, to see things in a new way. Just as they would see the new brand roll out of the Sheraton hotel. So we devised the proposition:



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Some times when we stand and look at the world around us, we firmly believe we see everything.

Though if we see things a little differently, a whole new world can emerge.

"How do we make our dreams come true?

Some times we just need to see a little differently"





The exterior / entrance of the installation

Find your Lucky Star







30 minutes







Time lapse video of the 2 hour dinner. https://www.emmamaxwelldesign.com/find-your-lucky-star-marriott







After two hours of being within the space, the guests were invited to find their "Lucky Star". A very altruistic request, but was validated in guests enthusiastic engagement.



The Science

Flavour isn't as straightforward as the tongue and nose suggest.

Taste perception depends not only on the integration of several sensory inputs associated with the food or drink itself, but also on the sensory attributes of the environment in which the food is consumed.

EXPECTATION

MEMEORY

LIGHT

SOUND

COLOUR

MOVEMENT

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The Science

It with all of these elements combined that we feel more than just a physical shift to our senses.

TRANSFORMATIVE

EMOTIVE

OPEN TO THE NEW

PERCEPTIVE

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Customised

Nearly everything in the space was considered and crafted for the project. The lighting , the table and some of the tableware.



Graphics

We also designed all of the graphics, typography and collaterals for the project.

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RESULTS

- The campaign was a huge success amongst guests.
- The pop up was originally scheduled to be open for two weeks. After the opening, it was booked out within days, and the pop up was extended to two months.

But that is only part of the success story. The spread was significant, fast and international. Published in over 40 plus different magazines and online such as Harpers, Tatler, New Straits Times, Esquire the Australian Design Review and Lonely Planet. On social media one Instagram post alone received 30k likes. The project was featured on prime time Malaysian TV show, PM Live on Astro

From a creative perspective this project has been reviewed glowingly by Campaign Brief, The Australian Design Review, Blue Print Magazine, Indesign. This project is currently short listed for the INDY awards Asia Pac as well as the A'Design awards Italy.

CREDITS

- Client: Marriott Hotel Group
- Agency: Emma Maxwell Design
- Design/Curator and Project Director: Emma Maxwell
- Structural Production Company: Mish
- Film Production Company: DE Films
- Director: Damon Escott
- Sound Designer: Ben Rosen The Gunnery
- Post Production: Blue Bottle
- Public Relations: c/o Marriott/ EMD Design









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